

**DINSMORE
& SHOHL LLP**
• Attorneys at Law

CINCINNATI
255 East Fifth Street • Suite 1900
Cincinnati, Ohio 45202-4720
Phone (513) 977-8200 • Fax (513) 977-8141
www.dinslaw.com

Laurie Shirk
(513) 977-8181
loretta.shirk@dinslaw.com

October 3, 2003

VIA FACSIMILE: 703-308-5077

Ms. Latrice Sims
Refund Department
United States Patent & Trademark Office

RE: Refund Requests
Visa Account No. 4798 1726 0204 7834
Deposit Account 041133

Dear Mr. Sims:

Upon review of both our credit card transactions and deposit account statements, the following charges should not have been debited. Therefore, credits should be applied to deposit account 041133. The following is a detailed listing and explanation of the requested refunds.

7-31-2003 - U.S.S.N. 09/784541 (Visa charge)

\$300 was authorized, in error, to be charged to Visa account. A second month extension of time was not needed. Please credit deposit account 041133.

8-27-2003 - U.S.S.N. 09/743023 (Visa charge)

\$320 for filing a brief in support of appeal. However, the appeal brief was filed on March 24, 2003, and paid with a check. There is no charge for filing of a reply brief, which was filed on August 18, 2003. Please credit deposit account 041133.

6-9-2003 - U.S.S.N. 09/565704 (deposit account charge)

\$160 for filing a brief in support of appeal. Appeal brief was filed in December 2002 and paid with a check. Please credit deposit account 041133.

7-31-2003 - U.S.S.N. 09/784677 (deposit account charge)

\$410 for two month extension of time. No extension of time was necessary. Please credit deposit account 041133.

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Please rectify our accounts by applying the appropriate credits to the deposit account. Your promptness will be appreciated. Should you have any questions or require further information, please contact me.

Very truly yours,



Laurie Shirk
Paralegal

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